

Call for Papers

10th International Digital Government Research Conference (dg.o 2009)

"Social Networks: Making Connections between Citizens, Data & Government"

Puebla, Mexico

May 17-20, 2009

Home Page: <http://www.dgo2009.org>

General Inquiries: dgo2009@easychair.org

Social Network for dg.o 2009: <http://dgo2009.crowdvine.com/>

Submission web site: <http://www.easychair.org/conferences/?conf=dgo2009>

The [Digital Government Society of North America](http://www.dgsna.org/) (DGSNA), with major support from the US National Science Foundation, presents the 10th International Digital Government Research Conference (dg.o 2009). The dg.o meetings are an established forum for the presentation, discussion and demonstration of interdisciplinary digital government research, technology innovation and applications. Each year the conference combines:

- Presentations of effective partnerships among government professionals, university researchers, relevant businesses, and NGOs, as well as grassroots citizen groups, to advance the practice of digital government.
- Research on digital government as an interdisciplinary domain that lies at the intersections of computing research, social and behavioral science research, and the problems and missions of government.

The dg.o 2009 conference theme "*Social Networks: Making Connections between Citizens, Data and Government*" focuses on Web 2.0 technology, the emerging Social Web, and social network systems that allow large scale distributed collaboration, information sharing and creation of collective intelligence in government areas. The Social Web that includes blogs, wikis, facebook, flickr, youtube, etc., is emerging and evolving through massive participation of users in creating, managing, and sharing multimedia data by linking people and creating virtual interactive communities. Governments are facing unprecedented transparency and openness through electronic grassroots mobilizations using social network technology. This conference focuses, in particular, on the policy implications of open government and the innovative applications of Web 2.0, Social Web, as well as technologies throughout the domain.

We invite research papers, management, policy and case study papers, student research papers, on-going research posters, and live demonstrations that address the impact of social networks as transformative technology for G2G, G2C, C2C, G2B interactions. We also encourage the submission of panels, 'birds-of-a-feather' discussions, and pre-conference tutorials and workshops. The conference Organizing Committee particularly encourages submissions on interdisciplinary and crosscutting topics addressing social computing in the context of broad government challenges and opportunities.

Topics can include, but are not limited, to the following,

- **Digital Government Application Domains:** such as courts, crisis management, education, emergency response; international initiatives and cooperation, health and human services, law enforcement and criminal justice; legislative systems, natural resources management, grants administration, government statistics, regulation and rulemaking; security; tax administration; transportation systems, and urban planning.

- **IT-enabled Government Management and Operations:** such as digital government organization and management strategies, decision-making processes; information technology adoption and diffusion; program planning; IT and service architectures, cross-boundary information sharing and integration, long-term preservation and archiving of government information, information assurance, service integration, as well as technology transition and transfer.
- **Information Values and Policies:** such as accessibility, digital democracy and governance, digital divide, openness, privacy, public participation in democratic processes, security, privacy, transparency, trust, and universal access to information and services.
- **Information Technology and Tools to Support Government:** such as collaboration tools; cyberinfrastructure for digital government domains; digital libraries and knowledge management; geographic information systems; grid computing; human-computer interaction; intelligent agents, information integration; interoperable data, networks and architectures; large scale data and information acquisition and management; mobile government; national and international infrastructures for information and communication, multiple modalities and multimedia; service-oriented architectures; semantic web; social networking, mashups, software engineering for large-scale government projects.

IMPORTANT DATES

- **November 1, 2008** – Conference submission website becomes available. The submission site is located at: <http://www.easychair.org/conferences/?conf=dgo2009>
- **December 21, 2008** – Submission deadline for all papers and panel sessions, and tutorials/Workshop proposals
- **February 1, 2009** – Acceptance notifications for all papers and panel sessions; tutorials, workshop papers.
- **February 15, 2009** – Submission deadline for posters and system demonstrations
- **March 1, 2009** – Acceptance notification for posters, system demonstrations, and BOF sessions.
- **March 15, 2009** – All camera ready versions are due.
- **April 15, 2009** – Early Registration is due.
- **May 17, 2009** – Conference begins.

SUBMISSIONS TYPES AND FORMATS

- Research Papers (maximum of 10 pages)
- Management, Case Study, or Policy Papers (maximum of 6 pages)
- Student Research Papers (maximum of 10 pages)
- Panels (maximum of 4 pages)
- Posters (maximum of 2 pages)
- System Demonstrations (maximum of 2 pages)
- Birds-of-a-Feather Sessions (maximum of 2 pages)
- Pre-conference Tutorials (maximum of 2 pages)
- Pre-conference Workshops (maximum of 2 pages)

Submissions must not exceed the maximum number of pages specified for each type of submission in camera-ready [ACM Proceedings format](#) (*double column, single spaced* pages). Please do not use page numbers. Paper titles should be on the first page of text, rather than on a separate cover page.

- Research and Policy track papers will be reviewed through a *double blind review* process. Therefore, author names and contact information must be omitted from all submissions. Authors must identify the topic(s) being addressed by the paper to assist the program committee in the review process.

- All other submissions should follow the same ACM proceedings camera-ready format with author names on the paper.
- All accepted submissions will appear in the proceedings, and authors are expected to present their work. At least one author for each accepted paper must register before the camera ready version is due in order to be included in the proceedings.

Research papers (maximum 10 pages) – blind review

These submissions report innovative digital government research results in the form of a formal scholarly paper. Papers on any digital government topic and all research methodologies are welcome. Relevance to digital government problems, goals, or policies must be explicit.

Management, case study, or policy papers (maximum 6 pages) – blind review

These submissions describe and evaluate practical digital government projects or initiatives, discuss major policy themes, or present and evaluate management approaches to digital government initiatives and programs..

Student research papers (maximum 10 pages) – blind review

Digital government research papers authored solely by students should be submitted to this track. Student papers will also receive a double blind review organized and administered by the student program committee.

Panels (maximum 4 pages)

Proposals should include the theme and goals of the panel, a summary of the digital government issues or questions that the panel will address, statements about the value of the discussion to conference attendees and how well suited the topic is to a panel discussion. In addition, the proposal should include information about the expertise of the moderator and panelists in the selected issues. Please include names, institutional affiliations, addresses, email, and phone contact numbers of the contact person, moderator, and presenter(s).

Posters (maximum of 2 pages)

The poster session, held in conjunction with the system demonstrations, allows presenters to discuss research in progress, application projects, or government policies and program initiatives in one-to-one conversations with other participants at the conference. The 2-page summaries should outline the nature of the research, policy, or project and describe why the work will be of interest to dg.o attendees. Posters prepared for the conference should measure approximately 36" x 48." Each poster station is provided a table and an easel. Selected poster submissions may be asked to give an oral presentation in the conference sessions.

System Demonstrations (maximum 2 pages)

System demonstrations are held concurrently with the poster session to the accompaniment of good food and professional fellowship. The 2-page summaries should outline the nature of the system and describe why the demonstration is likely to be of interest to dg.o attendees. Demonstrations of interest include systems under development or in active use in research or practice domains. Submissions should include authors' names and contact information according to that format. Each station is provided a table, an easel, and Internet access. Monitors will be available for rent. Selected demo submissions may be asked to give an oral presentation in the conference sessions.

Birds-of-a-Feather Discussion Sessions (maximum 2 pages)

Birds-of-a-Feather discussions provide an opportunity for participants to connect around selected topics. Proposals should identify the conveners, the intended participants, and key discussion questions. These conversations generally take place during lunch on one of the conference days.

Pre-conference Tutorials (maximum 2 pages)

dg.o tutorials are half- or full-day presentations offering deeper insight into the scientific and government domains, research topics or methods, technologies or field experience of veteran digital government researchers and practitioners. Each conference registration includes one full-day or two half-day tutorials or workshops.

Pre-conference Research or Management Workshops (maximum 2 pages)

We invite workshop proposals on any digital government research or management topic. Individuals proposing workshops will assume the responsibility of identifying and selecting participants for the workshop and for conducting workshop activities. Each conference registration includes one full-day or two half-day tutorials or workshops.

OUTSTANDING ACHIEVEMENT AWARDS

- All accepted management or policy papers, research papers, student papers, panels, posters, and system demonstrations will be published in the printed proceedings and included in the ACM digital library. Selected papers may be invited for a journal special issue.
- Outstanding achievement awards will be presented in the categories research papers, management and policy papers, posters, and systems demonstrations. Papers that reflect the theme of the conference, a cross-boundary partnership linking government, citizens and data will be preferred. Other selection criteria include the interdisciplinary and innovative nature of the work, its contribution to and balance between theory (rigor) and practice (relevance), the importance and reach of the topic, and the quality of the writing for communicating to a broad audience.

CONFERENCE ORGANIZATION

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PROGRAM COMMITTEE

(TBA)